

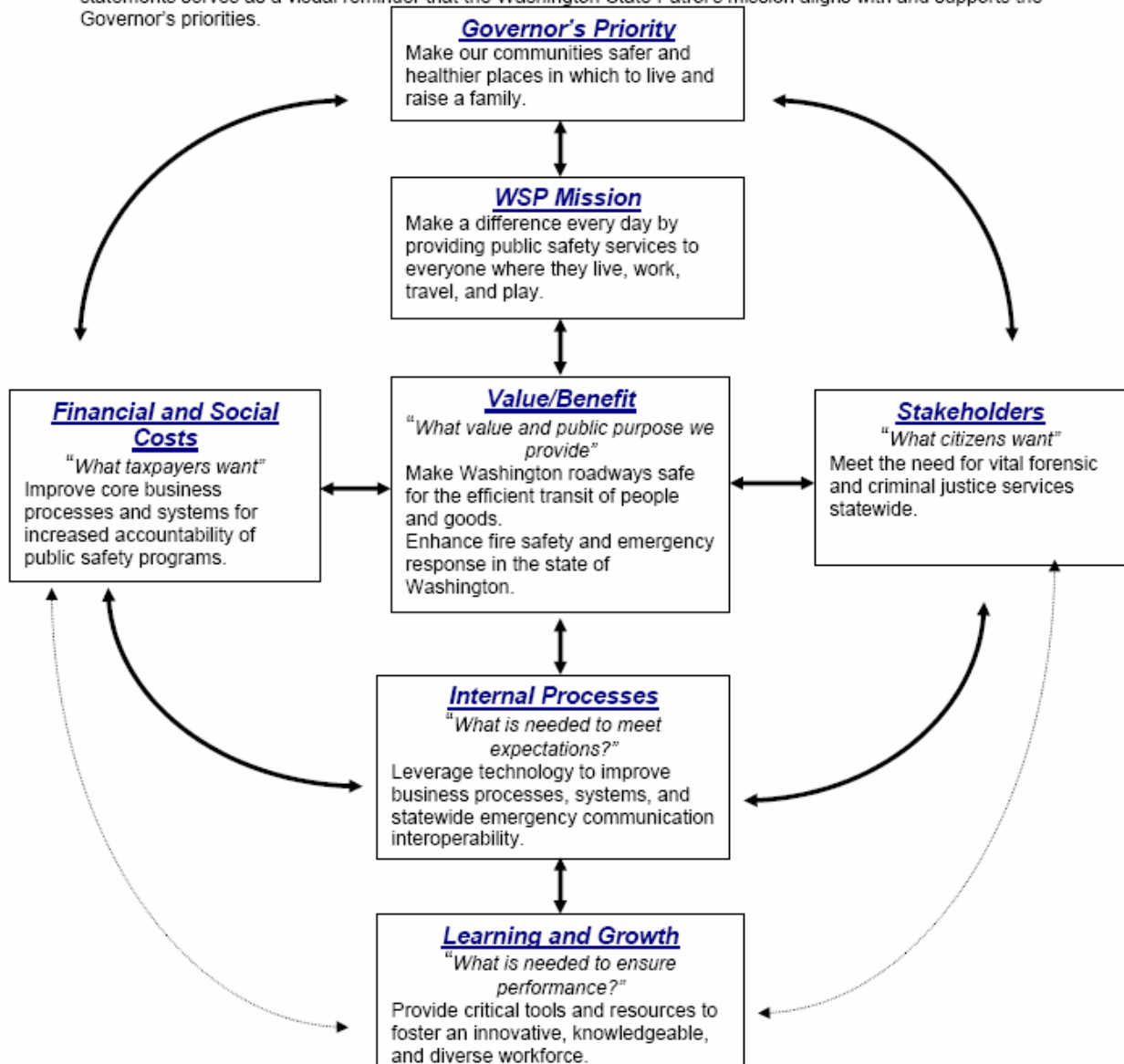
WSP BALANCED SCORECARD



Washington State Patrol Balanced Scorecard Model

The updated six-year Strategic Plan (2003-2009) continues to follow the framework of the Balanced Scorecard. The Balanced Scorecard approach was developed to improve decision-making by considering all five perspectives, with a primary focus on value and benefit to the people of Washington State. Building a Strategic Plan around the elements of a Balanced Scorecard is a powerful tool that enables us to see how public needs and perspectives are addressed by Washington State Patrol objectives outlined in the next section.

The Scorecard links the Governor's priorities to the Washington State Patrol's mission statement. Linking these statements serves as a visual reminder that the Washington State Patrol's mission aligns with and supports the Governor's priorities.



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Making a Difference Every Day

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